

PAN Travel Assistance Guidelines: Inherited Retinal Disease

The PAN Foundation’s Inherited Retinal Disease (IRD) Travel Assistance program helps patients and their caregivers travel to and from their treatment facilities. Patients will receive their IRD Travel Assistance card by mail approximately 10-15 business days after grant approval.

Covered Services

The program covers gas, parking, restaurants, airlines, car rentals, hotels, taxis, buses or trains for travel to receive medical treatments that are covered under PAN’s IRD Travel Assistance program. The program may only be used by the patient and a travel companion, such as a caregiver.

Merchants Covered

The IRD Travel Assistance card can be used at the following merchants:

- Parking at a medical facility, college or university
- Gas stations
- Fast food and sit-down restaurants
- Airlines
- Car rentals
- Hotel
- Taxi, bus or train fare

Spending Limits

The IRD Travel Assistance card has the following daily spend limitations for the days the patient and caregiver travel to seek medical treatment:

Parking	\$35.00
Gas	\$53.00
Restaurants	\$40.00
Airlines	\$250.00

Car rentals	\$100.00
Hotels	\$250.00
Taxi, bus or train fare	\$20.00
Maximum daily spend	\$350.00

Please call us at 1-866-316-7263, Monday through Friday, 9 a.m. to 7 p.m. EST, to discuss any needs that exceed the spend limits. We are here to help.

How to Use the Card

Cards should be swiped using the credit card option—no transaction fees or pin numbers are required. The funds are withdrawn from your account immediately after the card is swiped.

If the card is declined, please call us at 1-866-316-7263, option 5. All real-time transaction history and balance information can be viewed at <https://ch.pexcard.com/cardholder.html>.